

2025

Molina Marketing Store

Molina Medicare, Central Health Plan,
Passport (KY) and Senior Whole Health (MA & NY)

User Guide

4/25/2025



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Getting Started

Login, Homepage Navigation,
and Profile Settings



CONTINUE



Getting Started

Login

Homepage Navigation

Profile

Profile Image

Co-Branding

Once agents are approved as Ready to Sell (RTS), they will receive an email from noreply@theygsgroup.com within three days.

This email will include a link to the [Molina Marketing Store](#) and a temporary password.

You are required to change your temporary password upon your first login.

User Name = Your Agent/Broker NPN ([Look Up Your NPN Number](#))

Forgot Password? Option is always available to reset password via email.

[“Having trouble logging in?”](#) will forward you to the [Help Center](#)

The screenshot shows the login page for Molina Healthcare. At the top left is the logo. The main heading is "Login". Below it, there is a sub-heading "Sign-in to access your account, create marketing materials, or view order status." and a note for brokers: "Brokers: Sign-in with your NPN and password". There are two bullet points: "If you have an existing account, you can login with your NPN and password - please click Forgot Password to the right to reset your password if needed." and "Having trouble logging in? [Click Here](#)." The login form includes fields for "User Name" and "Password", a "Remember me next time" checkbox, and a "Forgot password?" link. A "Sign in" button is at the bottom right.

The screenshot shows the "Change password" page in the user profile section. The top navigation bar includes the logo, a "Profile" menu icon, and a user name dropdown. The "Change password" tab is selected. The form has three password fields: "Current password:", "New password:", and "Confirm new password:", each with a lock icon. A "Change" button is at the bottom. A "Sign out" button is visible in the user name dropdown menu.



Getting Started

Login

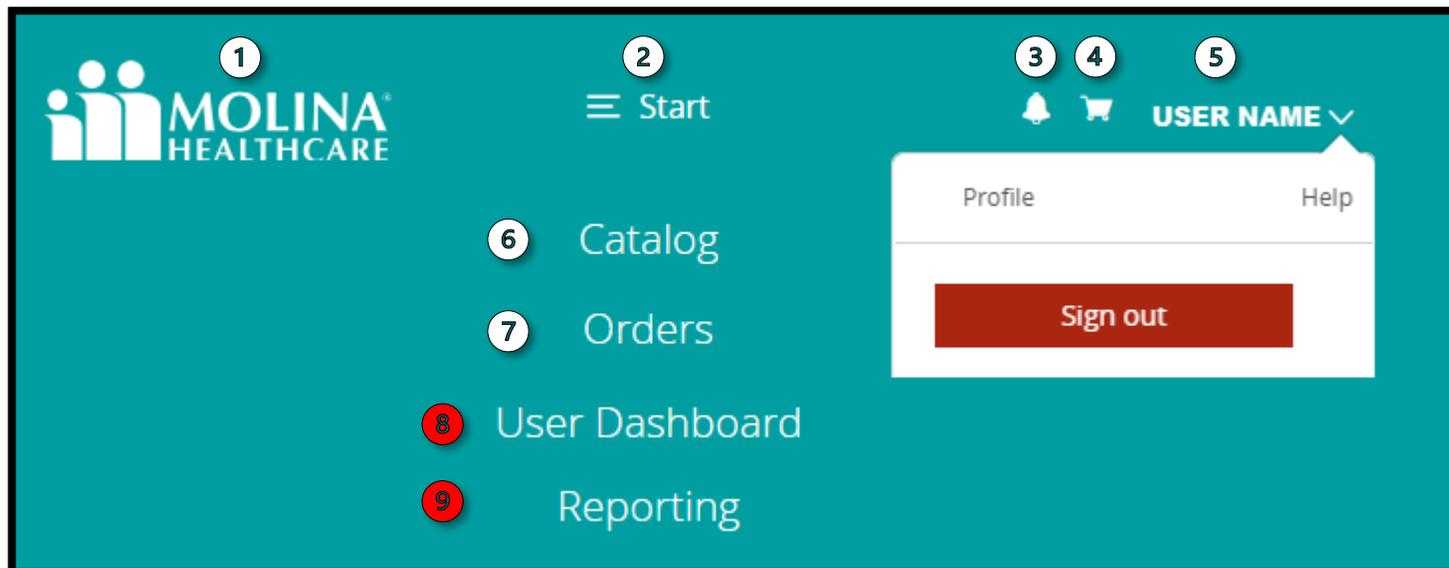
Homepage Navigation

Profile

Profile Image

Co-Branding

1. **Molina Healthcare:** Returns you to the homepage
2. **Start:** Expands drop-down menu
3. **Bell (Notifications):** Displays unread notifications related to order statuses.
4. **Shopping Cart:** Shows a numeric value if there are any items in your cart.
Items will remain in the cart until removed, saved for later or checked out.
[View details on Checkout Process](#)
5. **User Name:** Access [Profile Settings](#), [Help Center](#), and [Sign Out](#) options.
6. **Catalog:** Open and view the full catalog items. Access Categories, personalization and order options. [View details on Available Materials](#)
7. **Orders:** [View your order history and status details](#)
- 8 & 9: Admin Users and Managers have extra menu options.





Getting Started

Login

Homepage Navigation

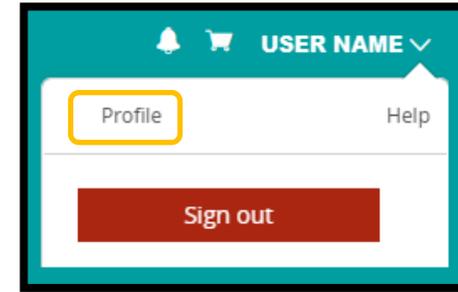
Profile

Profile Image

Co-Branding

UPDATE YOUR PROFILE INFORMATION DURING YOUR FIRST LOGIN

Click on your **USER NAME**,
then select '**Profile**' to access your profile settings,



My Profile:

Update your personal contact information in the 'My Profile' section to ensure accuracy, as this will be used to customize your marketing materials.

- **Phone Number:** Will be displayed in your materials.
- **Hours of Operation:** Enter your hours of operation.
- **Personalized URL:** Your PURL will generate a QR Code on your marketing material.
- **License Number*:** This can be included in marketing materials.

***CA Sales Agents: A license number is required on all California marketing materials**

The 'My Profile' form includes the following fields and features:

- Navigation tabs: My Profile (selected), Change password, Address book
- Buttons: Reset, Save
- Fields: First Name, Last Name, E-mail Address, Physical Address 1, Address 2, City, State/Province (dropdown), Postal Code, Country (dropdown), Phone Number
- Hours of Operation: A slider interface with markers for 8:00 AM and 8:00 PM.
- Days of the Week: A dropdown menu currently set to 'Monday to Sunday'.
- Fields: Personalized URL, License Number
- Buttons: Reset, Save



Address Book:

+ adding new shipping locations

Select desired location to “Set as default shipping address”

Edit (pencil icon) or **Delete** (trash icon) desired entries.

The screenshot shows the 'Address book' section of a user's profile. At the top, there are three tabs: 'My Profile', 'Change password', and 'Address book', with the 'Address book' tab highlighted. Below the tabs is a list of addresses. The first address is for 'Stephanie' with the address 'Stephanie Pierce 474 Flower Ave West Watertown, NY 13601 United States'. It has a radio button for 'Set as default shipping address' and edit/delete icons. The second address is for 'Stephanie Pierce' with the address 'Stephanie Pierce, United States'. It has a radio button for 'Set as default shipping address' (which is selected) and edit/delete icons. A plus sign is visible at the top left of the address list area.



Getting Started

Login

Homepage Navigation

Profile

Profile Image

Co-Branding

**PROFILE IMAGE:
ENSURE YOUR IMAGE MEETS THE REQUIRED SIZE AND RESOLUTION SPECIFICATIONS.**

- **Headshot:** Upload your Headshot for use on marketing materials. The image must be approved by the marketing team before it can be used. After uploading, the image will show as *'Pending Approval.'* You will receive an email notification with the status update within 48 hours.


Profile

5
✓ Profile photo uploaded successfully.



2

Print-ready, high resolution JPG at least 7" x 7" or 1260px x 1260px

4 Headshot Status: Pending Approval

1 or Drop file here

3

Profile-Image.jpg 222 kb
Uploaded

Show profile image on pieces

- **Background:** Light, neutral colors work best, but avoid stark white.
- **Size:** Ensure there is a good amount of space around the subject's headshot, so we have the option to crop image in both vertical and horizontal orientations.
- **Pose:** Please ensure the primary focus is the subject's face. Hands or other objects can draw attention away from face and undermine the purpose of headshot.
- **Resolution:** 300dpi
- **File type:** Jpegs or pngs
- **What to expect after headshot is submitted:** Once you upload your headshot, it will be reviewed for approval within 72 hours.



CO-BRANDING IS FOR EXTERNAL BROKERS ONLY

- **Co-Branding Option**: Molina Medicare offers selected sales materials in English and Spanish, allowing you to co-brand with your agency logo on the following items:
Benefit Flyer | QR code flyer | Sales event flyer
Educational event flyer | Event postcard
- Ensure you follow the logo criteria and acknowledge the attestation statement before uploading the logo for review and approval.
- **Acceptable file types**: JPG, EPS, or PNG



Logo Status: Pending Photo Upload

or Drop file here

→

- **Background**: Must have a transparent background to be used on products with various colors.
- **Resolution**: 300dpi
- **File type**: JPG, EPS or PNGs
- **What to expect after logo is submitted**: Once you upload your logo, it will be reviewed for approval within 72 hours.

DO NOT UPLOAD YOUR PROFILE IMAGE TO THIS SECTION

→

By using the Molina logo, you agree to use it only as approved by Molina, without modification, and to maintain proper spacing from other elements. Agency partners are permitted to add their own logo in a co-branded lock-up with Molina's logo, as long as the design adheres to Molina's guidelines. You may not incorporate "Molina" into web addresses or use it in a way that could cause consumer confusion. Molina retains ownership of the logo, and all goodwill associated with, or derived from, its use. You must cease using the logo upon termination of your relationship with Molina or as directed by Molina. All use is governed by the terms of your Agency Agreement with Molina.

Note: Your agency logo must be approved before you can view or use this option on custom materials.



Available Materials

Material Categories



CONTINUE

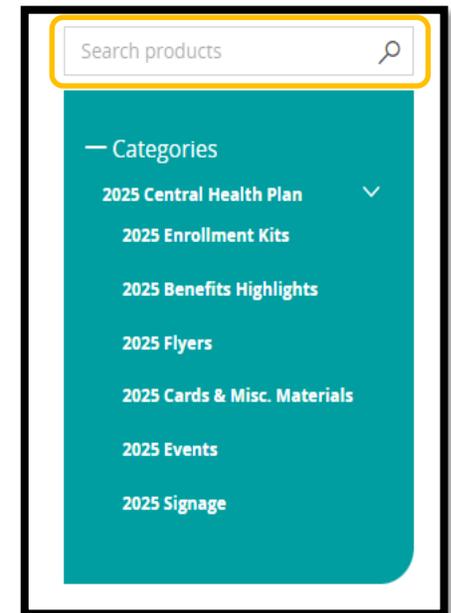
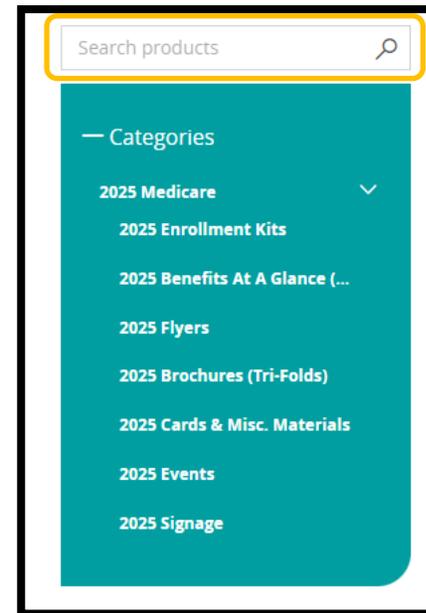
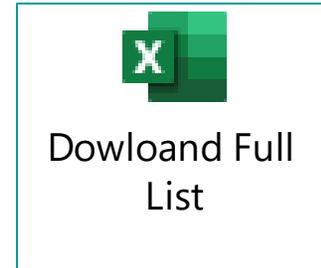
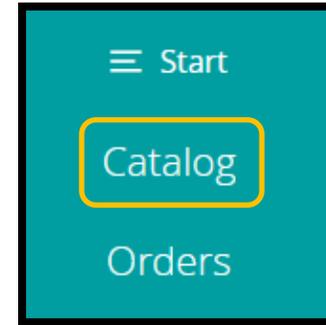


AVAILABLE MATERIALS

Catalog

Click “**Catalog**” in the start menu to view available materials based on RTS Licensure for **Molina** & **CHP** materials.

Brokers can order both Medicare and Marketplace materials



The categories and available materials. You can also enter keywords in the search bar to find related materials.

All material available in English & Spanish.

Material will also be translated into additional languages based on the market.

Quantity limits may vary.

Orders for CHP and Molina Medicare materials must be submitted separately. All orders require approval before processing.





Material Customization

Customize marketing materials
based on state, plan, language,
contact info, and more



CONTINUE



MATERIAL CUSTOMIZATION

Document Details

Enrollment Kits

Benefits At A Glance (BAAG)

Flyers

Brochures (Tri Folds)

Cards & Misc. Materials

Events

Signage

Document Details

1. **Material Name**
2. **Progress** to be able to add material to Cart
3. **Drop down** to change [Customize](#) and [Options](#)
4. Click the **Update** icon if updates don't appear.
5. Click the **Preview** icon to view the PDF proof.
6. **Cancel** and return to Product/Catalog
7. **Add item to Cart**
8. **Navigate** document using '<' and '>' or the numbers to preview

The screenshot shows the 'Document Details' interface for '2025 BAAG EN'. It features a progress bar at 100% (callout 2), a 'Customize' dropdown menu (callout 3), an 'Update' icon (callout 4), and a 'Preview' icon (callout 5). On the right, there are 'Return to Products' (callout 6) and 'Add to Cart \$ 0.00' (callout 7) buttons. At the bottom right, there are navigation arrows (callout 8) and numbered buttons (1, 2) for document navigation.



MATERIAL CUSTOMIZATION

Document Details

Enrollment Kits

Benefits At A Glance (BAAG)

Flyers

Brochures (Tri Folds)

Cards & Misc. Materials

Events

Signage

Document Details

Customize:

Each material will have their own fields that can be edited. You cannot add customized material to the cart until the minimum required fields are completed. Required fields are marked with an asterisk.

Options:

This will show how you can receive your materials and your desired quantity. *Please review the options, as default values are selected.

The 'Customize' form contains the following fields:

- Select a State:** A dropdown menu with a checkmark icon on the right.
- Select a Plan:** A dropdown menu with a checkmark icon on the right.
- Select Debit Benefits (Max: 3)*:** A dropdown menu with a checkmark icon on the right.
- Advertise that you speak another language:** A dropdown menu with a checkmark icon on the right.
- Show LicenseNo
- Personal URL:** A text input field.

The 'Options' form contains the following fields:

- Output Type:** A dropdown menu with 'Ship product directly to me' selected. A search bar is visible below the dropdown.
- Quantity:** A dropdown menu with '25' selected. A search bar is visible below the dropdown.

Available states are determined by your licensure and RTS status





MATERIAL CUSTOMIZATION

Document Details

Enrollment Kits

Benefits At A Glance (BAAG)

Flyers

Brochures (Tri Folds)

Cards & Misc. Materials

Events

Signage

Document Details – Venue / Events

INTERNAL MOLINA AGENTS ONLY

The Event (**Group Event**) must be entered in Salesforce before you can select it from the drop-down list.

After selecting Event 1, Venue 1, Address, Time, click "Populate Events" to display the details.

You can add a second event by using the, **Add Event** tab and following the same process as Event 1.

If your event isn't listed, use "**Add Custom Event**" to enter your event name (ALL CAPS) and full address

Event Information

Featured Event Add Event

Add Custom Event

Event 1 Select Event*

Rename Event (Optional)

Rename Event (Optional)

Event Information

Featured Event Add Event

Add Custom Event

Event 1

- Select -

CVS MEDICARE TABLING EVENT

CVS MEDICARE TABLING EVENT GREER

FOOTHILLS COMMUNITY HEALTH CARE MEDICARE

MIRACLE HILL FOOD PANTRY

NEW HORIZON GREER-TABLING EVENT

Event 1

CVS MEDICARE TABLING EVENT

Rename Event (Optional)

EVENT NAME: MUST BE IN ALL CAPS

Venue 1

CVS 781 MILLS AVE GREENVILLE SC

Address Line 1*

781 MILLS AVE

Address Line 2*

GREENVILLE, SC 29605

Times 1

4/30/2025 09:00 AM - 03:00 PM

Cancel Clear Populate Events

Event Information

Featured Event Add Event

Add Custom Event

Event 2

CVS MEDICARE TABLING EVENT GREER

Rename Event (Optional)

Rename Event (Optional)

Venue 2

CVS BATESVILLE RD GREER SC

Address Line 1*

821 BATESVILLE RD

Address Line 2*

GREER, SC 29650

Times 2

4/23/2025 09:00 AM - 03:00 PM

Cancel Clear Populate Events

Check the "Advertise" box on the group event record in salesforce to ensure it populates.

Event option is not available for CHP material





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Document Details – Venue / Events

EXTERNAL AGENTS ONLY

Select, **Add Custom Event** to Manually add your Event Details

After entering Event 1, Venue 1, Address, Time details, click "Populate Events" to display the details. You can add a second event by using the, **Add Event** tab and following the same process as Event 1.

EVENT NAME: MUST BE IN ALL CAPS

Event Information

Featured Event Add Event

Add Custom Event

Event Name*

WALMART TABLING EVENT

Venue Name*

WALMART

Address Line 1*

2770 E Carson St

Address Line 2*

LAKEWOOD, CA 90712

Date & Start Time 1* End Time 1*

05/03/2025 10:00 AM 04:00 PM

Date & Start Time 2 End Time 2

mm/dd/yyyy --:-- --:--

Date & Start Time 3 End Time 3

mm/dd/yyyy --:-- --:--

Cancel Clear Populate Events

Event Information

Featured Event Event 2

Add Custom Event

Event Name*

TARGET TABLING EVENT

Venue Name*

TARGET

Address Line 1*

950 E 33rd St

Address Line 2*

Signal Hill, CA 90755

Date & Start Time 1* End Time 1*

05/04/2025 09:00 AM 03:00 PM

Date & Start Time 2 End Time 2

mm/dd/yyyy --:-- --:--

Date & Start Time 3 End Time 3

mm/dd/yyyy --:-- --:--

Cancel Clear Populate Events

Event option is not available for CHP material



MATERIAL CUSTOMIZATION

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Enrollment Kits



Material Piece	Customization	Options
Enrollment Kit	State, Plan	Print and Download
Enrollment Form	State, Plan	Download
Star Ratings Alt Languages	State, Plan, Language	Print and Download
Star Ratings	State, Plan	Print and Download
Eligibility Attestation Form	State, Plan	Download



Material Piece	Customization	Options
CHP Enrollment Kit	Language, Region, Plan	Print and Download
CHP Star Ratings	Language	Print and Download
CHP Enrollment Form	Language	Print and Download

Orders for CHP and Molina Medicare materials must be submitted separately.
All orders require approval before processing.





MATERIAL CUSTOMIZATION

Document Details

Enrollment Kits

Benefits At A Glance (BAAG)

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Enrollment Kits

Each Enrollment Kit has its own [customization option](#)



Customize

Everything you need to complete a compliant enrollment is included within this enrollment kit. Within the kit, you will receive the following - Enrollment Booklet, Summary of Benefits, Star Ratings and a branded folder to help keep everything together. Use the drop down menu to select the plans you sell.

Select a State

Arizona

Select a Plan

H8845-001 Molina Medicare Complete Care (HMO DSNP)

Customize

Everything you need to complete a compliant enrollment is included in this all-in-one bound book. Use the drop down menu to select the plans you sell.

Select a Language *

English

Select a Region *

Kern County

Select a Plan *

H5649-025-002/026-002/028

Options

2025

Enrollment Book
Kern County

Central Health Classic Care Plan II
HMO C-208
NE

Central Health Embrace Care Plan
HMO C-SNP 025-2
NE

Central Health Embrace Choice Plan
HMO C-SNP 025-2
NE

H5649_Booklet-025_2018_M





MATERIAL CUSTOMIZATION

Document Details

Enrollment Kits

Benefits At A Glance (BAAG)

Flyers

Brochures (Tri Folds)

Cards & Misc. Materials

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Signage

Benefits At A Glance (BAAG)



Material Piece	Customization	Options
BAAG	State, Plan, Debit Benefits, Advertise that you speak another language, Show License Number, Profile Picture, PURL	Print and Download



Material Piece	Customization	Options
CHP Benefit Highlights Brochure	Language, Region, Plan	Print
CHP Benefit Highlights Flyer	Language, Plan	Print

Orders for CHP and Molina Medicare materials must be submitted separately.
All orders require approval before processing.





MATERIAL CUSTOMIZATION

Document Details

Enrollment Kits

Benefits At A Glance (BAAG)

Flyers

Brochures (Tri Folds)

Cards & Misc. Materials

Events

Signage

CHP Benefit Brochure / Flyer

Each Benefit Highlight has its own [customization option](#)

Customize ✓

Select a Language *

English ▼

Select a Region *

Kern and Imperial County ▼

Select a Plan *

HMO/HMO-CSNP - MA - Kern & Imperial Trifold ▼

Benefit Highlights

Imperial County and Kern County

Central Health Medicare Plan 2025

Central Health Embrace Care Plan
HMO/CSNP-MA-2
IM, KE

Central Health Embrace Choice Plan
HMO/CSNP-MA-2
IM, KE

Central Health Classic Care Plan II
HMO/CSNP-MA-2
IM, KE

H5649_Brochure-2025_1279_M V2

Customize ✓

Select a Language *

English ▼

Select a Plan *

2025 CHP Benefit Flyer 1 - Plan 001 - HMO ▼

Benefit Highlights

Central Health Medicare Plan (HMO/CSNP)

Plan Details	
Monthly Plus Premium	\$0
Part B Premium	\$0
Deductible	None
Maximum Out of Pocket (MOOP)	\$1,100
Prescription Care	
Primary Care Provider	\$0
Specialist	\$0
Urgent Care	\$0
Diagnostic Tests & Procedures	\$0
LAS Services	\$0
MRI, CAT Scan	\$0
X-ray	\$0
Physical Therapy	\$0
Hospital & Skilled Care	
Inpatient Hospital	\$0
Outpatient Hospital	\$0-\$100
Emergency Care	\$0-\$500
Ambulance Ground	\$0-\$500
Prescription Drug Coverage	
Part D Deductible (Years 1-6)	\$0
Part D Monthly Premium (Year 1)	\$0
Other Coverage	
*This plan is the final coverage choice. It is not subject to the rules of the Medicare Part D program.	
Central Health Medicare Plan (HMO/CSNP) (HMO/CSNP) (HMO/CSNP)	
Tier 1: Preferred Generic	\$0
Tier 2: Generic	\$0
Tier 3: Preferred Brand	\$60
Tier 4: Non-Preferred	\$75
Tier 5: Specialty Tier	10%
Tier 6: Special Care	\$0
Behavioral Coverage	
*This plan is the final coverage choice. It is not subject to the rules of the Medicare Part D program.	
Central Health Medicare Plan (HMO/CSNP) (HMO/CSNP) (HMO/CSNP)	
Outpatient Behavioral Health	\$0
Inpatient Behavioral Health	\$0
Emergency Behavioral Health	\$0
Ambulance Behavioral Health	\$0
*This plan is the final coverage choice. It is not subject to the rules of the Medicare Part D program.	



MATERIAL CUSTOMIZATION

Document Details

Enrollment Kits

Benefits At A Glance (BAAG)

Flyers

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Benefit Flyers



Material Piece	Customization	Options
Benefit Flyer	State, plan, Benefits, Image, Venue, Language, Show License Number, Profile Picture, PURL	Ship & Download
QR Code Flyer	State, Language, Show License Number, Profile Picture, PURL	Ship & Download
Concierge Flyer	State and License No	Ship & Download



Material Piece	Customization	Options
Central Health Plans	Language, License Number	Download

Orders for CHP and Molina Medicare materials must be submitted separately.
All orders require approval before processing.





MATERIAL CUSTOMIZATION

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Benefit Flyer

Each Flyer has its own [customization option](#)

Customize
⚠

Understanding which benefits appeal to your market allows you to customize them right into this flyer. Select the top benefits you want to feature in this handout, ensuring it addresses the specific needs of your audience. It serves as an excellent, leave-behind for community organizations and events, helping you stay top-of-mind with potential clients.

Select a State

Arizona

Select a Plan

H8845-001 Molina Medicare Complete Care (HMO DSNP)

Select Benefits (Max: 7)*

\$0 monthly plan premium \$0 copay for specialist care

\$0 copays for preventive care + \$1,000 to spend on comprehensive dental care every year

Eye exam + get \$200 for eyewear every year

\$40 every month for OTC and transportation

\$0 prescription deductible \$90 per month for groceries

Select Debit Benefits (Max: 3)*

Select Some Options

Select an Image

Older woman

Add Venue

Advertise that you speak another language

Spanish

License No.

123456789

Show Licentia

Enable Profile Picture?

Yes

Personal URL

www.molinahealthcare.com

< 1 2 >

< 1 2 >

[Need help adding a venue?](#)





MATERIAL CUSTOMIZATION

Document Details

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Benefits At A Glance (BAAG)

Flyers

Brochures (Tri Folds)

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Benefit Flyer – QR Code / Concierge

Each Flyer has its own [customization option](#)

Customize

This piece serves multiple purposes as a sign, poster, or flyer. It allows for showcasing upcoming events to attract potential members and highlighting Molina's offerings.

Select a State

Arizona

Advertise that you speak another language

Spanish

License No.

123456789

Show LicenseNo

Enable Profile Picture?

Yes

Personal URL

www.molinaenrollnow.com

Scan this code to view plan benefits in your area!

Call your local Medicare Advisor to learn more!

Agent Name (TTY: 711)

¡Hola Español!

AZ License No. 123456789

Molina Healthcare is a C-SNP, D-SNP and HMO plan with a Medicare contract. D-SNP plans have a contract with the state Medicaid program. Enrollment depends on contract renewal. Other pharmacies, physicians and providers are available in our network.

Y0050_25_0443_LRM4dM8PpFfyq_M 1339 Cor425 D-MOLINA-0009746

Customize

Use this Concierge Flyer to explain the in-depth benefits of what the Member Concierge Team can provide. This flyer can be used many different ways, and provides the option to personalize.

Select a State

Arizona

License No.

123456789

Show LicenseNo

Your Member Concierge Team: A personal touch

Health care should help you live your best life. At Molina Healthcare, we make that happen through personalized support tailored just for you.

Our Concierge Team uses your Molina Medicare Advantage Dual Special Needs Plan (DSNP). We start with a personal call before your benefits begin. We ensure you understand your plan and help you make the most of all your benefits. Before your effective date, a member of our concierge team will call you to discuss:

- Plan and Coverage**
 - Understand your plan and coverage and learn about available benefits.
 - Our Medicare Advantage plan that combines your Medicare and Medicaid coverage to simplify your care.
- Care Connections**
 - Connect with our clinical team for additional support.
- Additional Benefits**
 - Learn information on included benefits you may receive, including:
 - Over the counter
 - Vision
 - Hearing
 - Dental
 - Personal Emergency Response System
- Doctor**
 - Confirm that you're seeing your primary care physician. And assist in scheduling your wellness appointment.
- Prescriptions**
 - Verify your prescription coverage.
- Healthy Rewards**
 - Earn free rewards towards completing healthy behaviors.

What should you expect after you enroll?

Our Concierge team will call you to go over your plan. We will review with you a detailed answer to any questions you may have about your plan. Molina Healthcare Dual Special Needs Plan (DSNP) combines Medicaid and Medicare into one Medicare Advantage plan.

Call today to enroll in a Molina Medicare Advantage plan.

Agent Name (TTY: 711)

AZ License No. 123456789



MATERIAL CUSTOMIZATION

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Benefits At A Glance (BAAG)

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Signage

Central Health Flyer

Each Flyer has its own [customization option](#)

Customize
✓

Show prospects how Central Health Plan gives them more for their money. This piece includes value-added benefits, no-cost services and members-only exclusives. Your contact information will automatically populate from your user profile.

Select a Language

English ✓

License No.

123456789 ✓



Your Health Is Central to Everything We Do

Central Health Embrace Care Plan (MCO-GNP) 005-2

Medicare benefits centered around you!

- Urgent Care: \$0
- Generic Drugs + Part D Insulin: \$0
- Deductible: \$300
- Copayments: \$0

Your plan gives you many benefits to help you feel your best like:

- \$40 every month to buy healthy food!
- \$100 every 3 months for over-the-counter OTC drugs and supplies
- A Flex Card for OTC drugs and these allowances
- \$4 one-year trip every year to the coast!
- Health clubs
- Comprehensive dental coverage
- And so much more!

To speak with a licensed agent, please call: Ferrisio Ayala, CR, License No. 023456789 (TTL: 711)

Central Health Medicare Plan is an HMO/NO EOP plan with a Medicare contract. Enrollment in Central Health Medicare Plan depends on your state's rules. Central Health is a plan. This information is not a complete description of benefits. Benefits listed outside of Florida, Costa Rica, Puerto Rico, and the Virgin Islands. Medicare Plan: Sacramento, San Francisco, San Jose, San Mateo, Santa Clara, Santa Cruz, Stanislaus, Fresno, and San Joaquin. Calling 877-822-7222 you'll connect with a licensed agent. Restrictions may apply. See your Evidence of Coverage for details. *The Healthy Food Allowance is a spending allowance benefit for fresh produce. \$100/30. Delivery and pickup for qualifying members with restrictions. Member limited to orders within the company's delivery service parameters. Delivery and pickup only in the continental United States. OTC services, diabetes and chronic lung medicines. Not all pharmacies qualify. Conditions will be eligible for the benefit. \$0 rate list in plan approved locations. HMOA_Flyer_2023_3CX_EE 08/11/23



MATERIAL CUSTOMIZATION

Document Details

Enrollment Kits

Benefits At A Glance (BAAG)

Flyers

Brochures (Tri Folds)

Cards & Misc. Materials

Events

Signage

Brochures (Tri Folds)

Material Piece	Customization	Options
Benefits Brochures (Tri Fold)	State, Plan, Benefits, Debit Benefits, Image, Show License Number, PURL, Advertise that you speak another language	Print and Download
Dental Brochures / Debit Card (Tri Fold)	State, Plan, Image, Show License Number, PURL, Advertise that you speak another language	Print and Download



MATERIAL CUSTOMIZATION

Document Details

Enrollment Kits

Benefits At A Glance (BAAG)

Flyers

Brochures (Tri Folds)

Cards & Misc. Materials

Events

Signage

Benefits Brochure

Each Brochure has its own [customization option](#)

Customize
✓

With a deep understanding of the market and the most desired benefits, this brochure makes it easy to connect with your audience. Customize it to feature the benefits that matter most. Designed to fit perfectly in standard brochure holders at community centers and provider offices.

Select a State

Arizona

Select a Plan

H8845-001 Molina Medicare Complete Care (HMO DSNP)

Select Benefits (Max: 7)*

\$0 monthly plan premium \$0 copay for specialist care \$0 copays for preventive care + \$1,000 to spend on comprehensive dental care every year \$40 every month for OTC and transportation Eye exam + get \$200 for eyewear every year \$90 per month for groceries* \$0 prescription deductible

Select Debit Benefits (Max: 3)*

Over-the-counter items Groceries* Transportation

Select an Image

Click to expand

License No.

123456789

Show LicenseNo

Personal URL

www.molinaenrollnow.com

Advertise that you speak another language

Spanish



INSIDE FLAP



BACK



FRONT COVER



INSIDE (FULL PAGE)



MATERIAL CUSTOMIZATION

Document Details

Enrollment Kits

Benefits At A Glance (BAAG)

Flyers

Brochures (Tri Folds)

Cards & Misc. Materials

Events

Signage

Debit Card / Dental Brochure

Each Brochure has its own [customization option](#)

Customize ✓

This tri-fold material features one of the most sought-after benefits: Extra dental coverage. Inside, prospects can see all the featured preventive and comprehensive care they're looking for – and learn about Molina's long history of serving members.

****Not available in Illinois, Mississippi, and Nebraska.**

Select a State

Arizona ▼

Select a Plan

H8845-001 Molina Medicare Complete Care (HMO DSNP) ▼

Select an Image

Click to expand ▼

License No.

123456789 ✓

Show LicenseNo

Personal URL

www.molinaenrollnow.com

Advertise that you speak another language

Spanish ▼

1 2 >



INSIDE FLAP BACK FRONT COVER

1 2 >



INSIDE (FULL PAGE)

DENTAL

1 2 >



INSIDE FLAP BACK FRONT COVER

1 2 >



INSIDE (FULL PAGE)

DEBIT



MATERIAL CUSTOMIZATION

Document Details

Enrollment Kits

Benefits At A Glance (BAAG)

Flyers

Brochures (Tri Folds)

Cards & Misc. Materials

Events

Signage

Cards & Misc. Materials



Material Piece	Customization	Option
Business Card / Appointment Reminder Card	State, First & Last Name, Title, Email, Phone, License Number, Profile Picture, QR Code	Ship
Lead Card	Brand Version	Ship
Pocket Folder	Brand Version	Ship
Thank You Greeting Card / Happy Birthday / Holiday Greeting Card	Language, State	Ship
Community Based Organizations (CBO) Flyer - Unable to Contact (UTC) Postcard	State	Ship and Download
Star Ratings Alt Languages	State, License No	Ship
Star Ratings	State, Plan, Language	Ship and Download
	State, Plan	Ship and Download

Material Piece	Customization	Option
Business Card	State, First & Last Name, Title, Email, Phone, License Number, Profile Picture, QR Code	Ship
Lead Card	Language	Ship
Dental Brochure	Language, License Number	Download
EAE Flex Card	Language, License Number	Download
General Flex Brochure	Language, License Number	Download
Event Reminder Postcard	Language, Venue	Download



Orders for CHP and Molina Medicare materials must be submitted separately. All orders require approval before processing.





MATERIAL CUSTOMIZATION

Document Details

Enrollment Kits

Benefits At A Glance (BAAG)

Flyers

Brochures (Tri Folds)

Cards & Misc. Materials

Events

Signage

Business Cards

Each Card has its own [customization option](#)

External Agents: Must use “**Broker Agent**” as title

Customize

Business cards are a great way to share your contact information and make a lasting impression. Your contact information will populate automatically from your user profile. You can also select your spoken language.

Select a State

First Name

Last Name

Title

Email

Phone

License No.

Show LicenseNo

Enable Profile Picture?

Include QR Code?

Agent Name
 Account Manager

888-562-5442
 Email.Address@MolinaHealthcare.com
 AZ License No. 123456789







Customize

Business cards are a great way to share your contact information and make a lasting impression. Your contact information will populate automatically from your user profile.

Agent Name
 Account Manager

8885625442
 Email.Address@MolinaHealthcare.com
 Broker Services Unit (BSU): 1-866-440-9788
 Business hours 5 a.m. to 5 p.m. PST
www.centralhealthplan.com
www.molinahealthcare.com

First Name

Last Name

Title

Phone

Email

[Review instructions for Image Upload](#)

CHP Business Card currently does not support Profile Picture





MATERIAL CUSTOMIZATION

Document Details

Enrollment Kits

Benefits At A Glance (BAAG)

Flyers

Brochures (Tri Folds)

Cards & Misc. Materials

Events

Signage

Event Flyer Options

Material Piece	Customization	Options	Unique Customization
Sales Event Flyer	State Add Venue Advertise another language License No Profile Picture	Ship and Download	N/A
Events Postcard	Personal URL	Direct Mail	Return Address
Education Event Flyer		Ship and Download	N/A

Material Piece	Customization	Options
Central Health Event Flyer	Language, License Number, Venue	Ship and Download

Orders for CHP and Molina Medicare materials must be submitted separately.
All orders require approval before processing.





MATERIAL CUSTOMIZATION

Document Details

Enrollment Kits

Benefits At A Glance (BAAG)

Flyers

Brochures (Tri Folds)

Cards & Misc. Materials

Events

Signage

Sales Events Flyer

Each Event Flyer has its own [customization option](#)

Customize
✓

Use this flyer to generate interest and drive attendance to your sales events! Your contact information will populate automatically from your user profile. After you select your state click add venue to populate your event details.

Select a State

Arizona
▼

Add Venue

Advertise that you speak another language

Spanish
▼

License No.

123456789
✓

Show LicenseNo

Enable Profile Picture?

Yes
▼

Personal URL

https://my.destinationrx.com/hub/s/SJL2R1LA



Join Us!

For an event to explore affordable, quality Medicare Advantage plans in your area. Meet our friendly representatives, get your questions answered, and **find a plan that fits you.**

Bingo
 123 Address St
 Phoenix, AZ, 85001
 • Thursday, 5/1/2025
 05:00 PM - 06:30 AM
 • Friday, 5/2/2025
 05:30 PM - 07:00 AM



CALL YOUR LOCAL MEDICARE ADVISOR to RSVP and for more information. RSVPs are welcome, but not required to attend.

Agent Name
 ¡Hablo Español!
 AZ License No. 123456789

(TTY: 711)

[Need help adding a venue?](#)





MATERIAL CUSTOMIZATION

Document Details

Enrollment Kits

Benefits At A Glance (BAAG)

Flyers

Brochures (Tri Folds)

Cards & Misc. Materials

Events

Signage

Event Postcard - Customize

Customize Event Postcard using the options below:

[Customize](#), [Options](#), [Merge Data](#)

[Need help adding a venue?](#)





Document Details

Enrollment Kits

Benefits At A Glance (BAAG)

Flyers

Brochures (Tri Folds)

Cards & Misc. Materials

Events

Signage

Event Postcard - Options

“[Direct Mail](#)” is the only available option Output Type.

Choose your preferred mailing type (First Class or Standard).
Refer to the description for estimated delivery times.

The screenshot shows a form titled "Options" with a teal header and a checkmark icon. Below the header, there are two sections:

- Output Type:** A dropdown menu with "Direct Mail" selected and a checkmark icon to the right.
- Select Mailing Type:** A dropdown menu with "First class presort: 2-5 business days delivery" selected. Below it is a search bar with a magnifying glass icon. The search results show two options: "First class presort: 2-5 business days delivery" (highlighted in blue) and "Standard presort: Up to 3 weeks delivery - Standard".



MATERIAL CUSTOMIZATION

Document Details

Enrollment Kits

Benefits At A Glance (BAAG)

Flyers

Brochures (Tri Folds)

Cards & Misc. Materials

Events

Signage

Event Postcard – Merge Data

1 - Select your Data Mail List (Excel File)

Merge Data

Data List to Merge:
No data list selected

Select Data List...

Download sample schema

2 - Upload your Data List or if you have already uploaded one previously, it will be listed below.

Data Merge Setup

Upload a data list or select from available hosted files, then click Submit.

Upload...

Hosted data lists:

MailingStandards - Sample.csv, 15 Records

Cancel Submit

3 - Check the box "Add this list to files" for future use. Then click "Update" then "Submit."

Data Merge Setup

Check your list settings and preview your data. Add this list to Files

Delimiter:

Comma Tab Semicolon Space Other

Data preview:

First	Last	Full Name	address_1	address_2	city	state	zip
JOHN	SAMPLE	JOHN SAMPLE	1201 3RD AVE		SEATTLE	WA	98101-3050
JACK	SAMPLE	JACK SAMPLE	2400 NW PRAIRIE VIEW RD		PLATTE CITY	MO	64079-7627
SUE	SAMPLE	SUE SAMPLE	2205 E WASHINGTON ST LB-3		BLOOMINGTON	IL	61701-4385
BOB	SAMPLE	BOB SAMPLE	2700 WESTOWN PKWY STE 250		WEST DES MOINES	IA	50266-1433
ROBERT	SAMPLE	ROBERT SAMPLE	1201 3RD AVE		SEATTLE	WA	98101-3050

Back Cancel Update

4 - Your Data Mail List is now successfully loaded.

Merge Data

Data List to Merge:
EmptyList.csv (1 Records)

Select Data List...

Download sample schema



MATERIAL CUSTOMIZATION

Document Details

Enrollment Kits

Benefits At A Glance (BAAG)

Flyers

Brochures (Tri Folds)

Cards & Misc. Materials

Events

Signage

Education Event Flyer (Medicare 101)

Customize Event Postcard using the options below:

[Customize](#), [Options](#)

Customize
✓

This eye-catching flyer quickly communicates that beginners can learn all they need to know about Medicare in just one presentation.

Your contact information will populate automatically from your user profile. Use the fields below to customize the flyer with your event details.

Select a State

Arizona
▼

Add Venue

Advertise that you speak another language

Spanish
▼

License No.

123456789
✓

Show LicenseNo

Enable Profile Picture?

Yes
▼

Personal URL

www.molinaenrollnow.com



Medicare 101

JOIN US to find the best plan for you, discover extra benefits and savings, and learn about:

- ✓ Medicare Parts A, B, C, and D
- ✓ Medicare Coverage Options
- ✓ Part B Premiums
- ✓ Prescriptions Drug Coverage
- ✓ Medicare Part B and Late Enrollment Penalty
- ✓ Low-Income Subsidy

This is not a sales presentation.

Bing
123 Address St
Phoenix, AZ 0500L
• Thursday, 5/1/2025
05:00 PM - 06:30 PM



CALL YOUR LOCAL MEDICARE ADVISOR to RSVP and for more information. RSVPs are welcome, but not required to attend.

Agent Name (TTY: 711)
¡Habla Español!
AZ License No. 123456789

[Need help adding a venue?](#)





MATERIAL CUSTOMIZATION

Document Details

Enrollment Kits

Benefits At A Glance (BAAG)

Flyers

Brochures (Tri Folds)

Cards & Misc. Materials

Events

Signage

Central Health Event Flyer

Each Event Flyer has its own [customization option](#)

Customize
✓

This eye-catching flyer quickly communicates that beginners can learn all they need to know about Central Health Plan in just one presentation. Your contact information will populate automatically from your user profile. Use the fields below to customize the flyer with your event details.

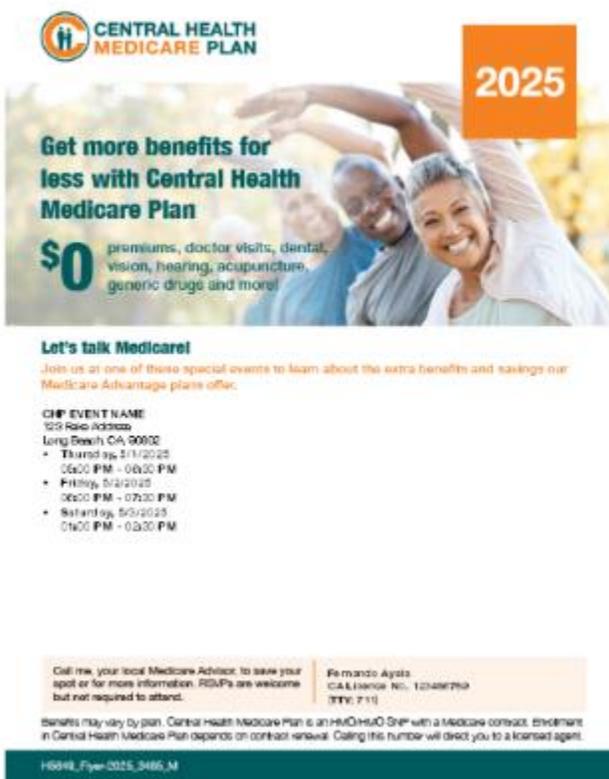
Select a Language

English
✓

License No.

123456789
✓

Add Venue



CENTRAL HEALTH MEDICARE PLAN 2025

Get more benefits for less with Central Health Medicare Plan

\$0 premiums, doctor visits, dental, vision, hearing, acupuncture, generic drugs and more!

Let's talk Medicare!
Join us at one of these special events to learn about the extra benefits and savings our Medicare Advantage plans offer.

CHP EVENT NAME
123456789
Long Beach, CA 90802

- Thursday, 1/11/2025
08:00 PM - 08:30 PM
- Friday, 01/24/25
08:00 PM - 07:30 PM
- Saturday, 01/25/25
01:00 PM - 03:30 PM

Call me, your local Medicare Advisor, to save your spot or for more information. RSVPs are welcome but not required to attend.

Fernando Ayala
CAL license No. 123456789
(TTE) 711

Benefits may vary by plan. Central Health Medicare Plan is an HMO+SAO DWP with a Medicare contract. Enrollment in Central Health Medicare Plan depends on contract renewal. Calling this number will direct you to a licensed agent.

H5648_Flyer-0025_3465_M

[Need help adding a venue?](#)



MATERIAL CUSTOMIZATION

Document Details

Enrollment Kits

Benefits At A Glance (BAAG)

Flyers

Brochures (Tri Folds)

Cards & Misc. Materials

Events

Signage

Available Signage Options



Material Piece	Customization	Options
Large/Small Retractable Banner	State, Plan Type	Ship
A-Frame Sign with and without Hardware	State, Select Plan, Advertise that you speak another language, Language Side 1, Language Side 2, Show License Number	Ship



Material Piece	Customization	Options
Large/Small Retractable Banner	Not Available	Ship
Tabletop Dual Sided Banner	Select Languages	Ship

Orders for CHP and Molina Medicare materials must be submitted separately.
All orders require approval before processing.





MATERIAL CUSTOMIZATION

Document Details

Enrollment Kits

Benefits At A Glance (BAAG)

Flyers

Brochures (Tri Folds)

Cards & Misc. Materials

Events

Signage

Large/Small Retractable Banner

Each signage type has its own [customization option](#)

Customize ✓

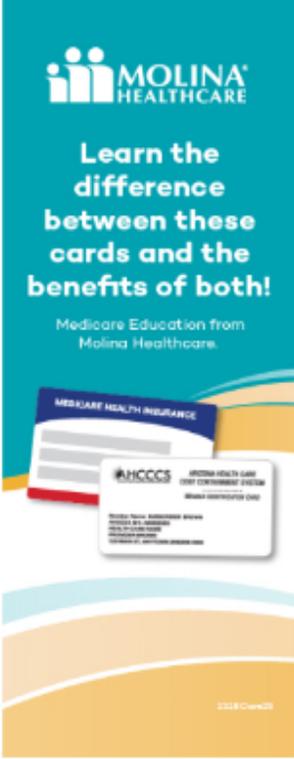
Whether it's used as an attention-grabbing standalone display or as a complement to a full-size exhibit, this is a durable option. The streamlined base design comes with chrome finish endcaps, with roll up graphics that easily store in the base. The graphic measures 33.5"W, with a variable graphic height of 60"-83.25"H. Please note that a Non-SNP version is available for plans like IL HMO in the dropdown menu below.

Select a State

Arizona ✓

Plan Type

DSNP ✓





MATERIAL CUSTOMIZATION

Document Details

Enrollment Kits

Benefits At A Glance (BAAG)

Flyers

Brochures (Tri Folds)

Cards & Misc. Materials

Events

Signage

A-Frame Sign with and without Hardware

Each signage type has its own [customization option](#)

This signage is only available for Internal Field Agents

Customize

This signage is designed to fit the a-frame/sandwich board hardware. With this request, you will receive 2 sign boards to be used on the front and reverse of the hardware. You can select both signs to be in English, Spanish or 1 of each.

*This request includes both signage and hardware.

Select a State

Arizona

Select a Plan

H8845-001 Molina Medicare Complete Care (HMO DSNP)

Advertise that you speak another language

Spanish

Language Side 1:

English

Language Side 2:

Spanish

License No.

123456789

Show LicenseNo

1 2 >

MOLINA HEALTHCARE

Learn the difference between these cards and the benefits of both!
Medicare Education from Molina.

Call Fernando Ayala
(TTY) 711
AZ License No. 123456789
Hablo Español

2 >

MOLINA HEALTHCARE

¡Conozca la diferencia entre estas tarjetas y los beneficios de ambas!
Soluciones sobre Medicare de Molina.

Call Fernando Ayala
(TTY) 711
AZ License No. 123456789
Hablo Español



MATERIAL CUSTOMIZATION

Document Details

Enrollment Kits

Benefits At A Glance (BAAG)

Flyers

Brochures (Tri Folds)

Cards & Misc. Materials

Events

Signage



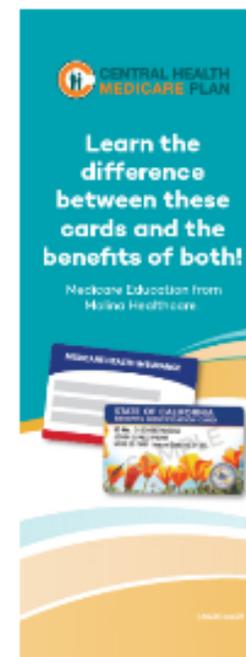
Large/Small Retractable Banner

Each signage type has its own [customization option](#)

Description



Whether it's used as an attention-grabbing standalone display or as a complement to a full-size exhibit, this is a durable option. The streamlined base design comes with chrome finish endcaps, with roll up graphics that easily store in the base. The graphic measures 33.5"W, with a variable graphic height of 60"-83.25"H.





MATERIAL CUSTOMIZATION

Document Details

Enrollment Kits

Benefits At A Glance (BAAG)

Flyers

Brochures (Tri Folds)

Cards & Misc. Materials

Events

Signage



Tabletop Dual Sided Banner

Each signage type has its own [customization option](#)

Customize
✓

<
1
2
>

<
1
2
>

This dual sided banner stand makes for a perfect tabletop display at 11"W by 19"H. Applicable for any display, this banner can complement and add to every display, especially useful in exhibits with limited space.

Select Languages

English/Spanish
↕

Central Health Medicare Plan

No matter who you are, your health is central to everything we do!

Central Health Medicare Plan understands you are more than a member and you deserve a Medicare plan as unique as you are.

\$0 Monthly Premium

We offer plans with \$0 premiums, plus all the additional benefits you deserve, like:

Part B Rebates	Comprehensive Dental Coverage
Unlimited Acupuncture	Vision Allowance
Monthly Fitness Allowance (SilverSneakers)	Reward and Incentive Programs
Flex Card for OTC, Fitness & Herbal Medicine	Worldwide Coverage and So Much More!

1-866-314-2427
centralhealthplan.com

Central Health Medicare Plan

No importa quién sea usted, ¡Su salud es fundamental para todo lo que hacemos!

Central Health Medicare Plan entiende que usted es más que un miembro y por eso usted merece un plan de Medicare que sea único como usted.

\$0 Prima Mensual

Le ofrecemos planes con primas de \$0 copago, además todos los beneficios adicionales que usted se merece como:

Rebates de la Parte B	Cobertura de implantes dentales
Cobertura limitada	Asignación de visión
Meses de subsidio de gimnasio fitness (SilverSneakers)	Programas de recompensas e incentivos
Tarjeta flex para OTC, Fitness y Medicina herbal	Cobertura mundial y mucho más!

1-866-314-2427
centralhealthplan.com



Checkout Process

Item Details and Options, Shipping,
and Payment Details



CONTINUE



CHECKOUT PROCESS

Shopping Cart

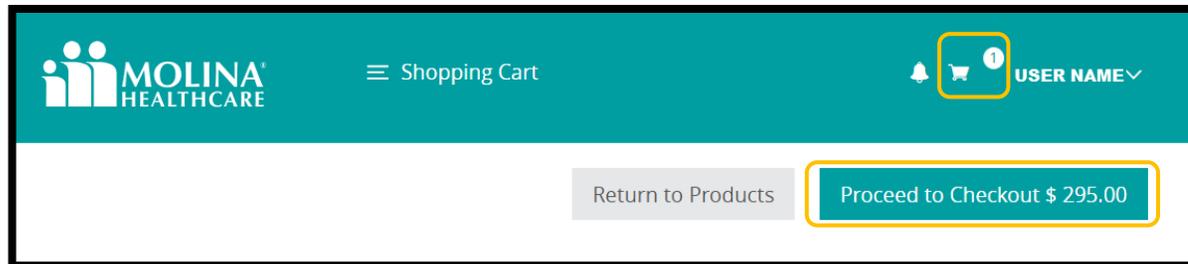
Shipping

Payment

Shopping Cart

All items added to your cart, including previously added ones, will be displayed on this page, which you can access by clicking the Shopping Cart icon in the top right corner of the screen.

If you are currently adding items, you can click the "Proceed to Checkout" button after adding your final item.



Click on each of the icons below to make the following edits to the item:

- 1.Rename:** Change the item name for easier reordering.
- 2.Edit:** Modify the item details, including quantity and customized fields.
- 3.Preview:** View the item as a PDF.
- 4.Duplicate:** Create a copy of the item to add to your cart.
- 5.Save for Later:** Store the item for future ordering.
- 6.Delete:** Remove the item from your list.



Orders for CHP and Molina Medicare materials must be submitted separately.
 All orders require approval before processing.





CHECKOUT PROCESS

Shopping Cart

Shipping

Payment

Shopping Cart

To delete all items ready for checkout, click the trash can icon next to the Price.

Use the drop-down arrow to sort items by custom name, price, or date.

When you're ready, click [Proceed to Checkout](#).

The screenshot shows a shopping cart interface with a table of items. At the top right, there are two buttons: "Return to Products" and "Proceed to Checkout \$ 201.00". A dropdown menu is open on the left, showing sorting options: "Date (New-Old)", "Date (Old-New)", "Date (New-Old)", "Price (Low-High)", "Price (High-Low)", "Custom Name (A-Z)", and "Custom Name (Z-A)". The table has columns for "Qty." and "Price". A trash can icon is highlighted in a yellow box next to the price of the first item. The items listed are:

Item	Qty.	Price
Benefits at a Glance (BAAG) Benefits at a Glance (BAAG) Modified: 8/8/2023 11:02 AM D-MOLINA-00001974	100	\$ 100.00
Benefits at a Glance (BAAG) Benefits at a Glance (BAAG) Modified: 8/8/2023 10:50 AM D-MOLINA-00001972	100	\$ 100.00
Benefits at a Glance (BAAG) Benefits at a Glance (BAAG) Modified: 8/8/2023 10:49 AM D-MOLINA-00001971	1	\$ 1.00

Orders for CHP and Molina Medicare materials must be submitted separately.
All orders require approval before processing.





CHECKOUT PROCESS

Shopping Cart

Shipping

Payment

Shipping - Address

To add a new address, click the + symbol.

If you have existing addresses, click the drop-down arrow to select your desired address.

The screenshot shows the 'Shipping' section of a checkout process. At the top, there is a teal header with the word 'Shipping' and a checkmark icon. Below this, there is a 'Ship To' dropdown menu with 'Work' selected. To the right of the dropdown is a blue square button with a white plus sign (+). Below the dropdown, the address is listed: 'Amy LaPorte, 3650 West Market Street, York, PA 17520, United States'. To the right of the address is the 'Delivery Method' section, which shows 'FedEx Ground: \$ 11.54' with a green checkmark icon.

If the address is invalid, a warning symbol and message will appear. Click the message to correct the address before proceeding to payment. This will also update your address book for future orders.

The screenshot shows the 'Shipping' section of a checkout process. At the top, there is a teal header with the word 'Shipping' and a warning triangle icon. Below this, there is a 'Ship To' dropdown menu with 'Stephanie Pierce' selected. To the right of the dropdown is a blue square button with a white plus sign (+). Below the dropdown, the address is listed: 'Stephanie Pierce, United States'. To the right of the address is a yellow-bordered box containing a warning message: 'The default address is invalid. Please click here to fix it or select a valid address.' Below the address, there is a small image of a document and the text 'Benefits at a Glance (BAAG) (D-MOLINA-00001971)' and 'Qty 1'.

Orders for CHP and Molina Medicare materials must be submitted separately.
All orders require approval before processing.





CHECKOUT PROCESS

Shopping Cart

Shipping

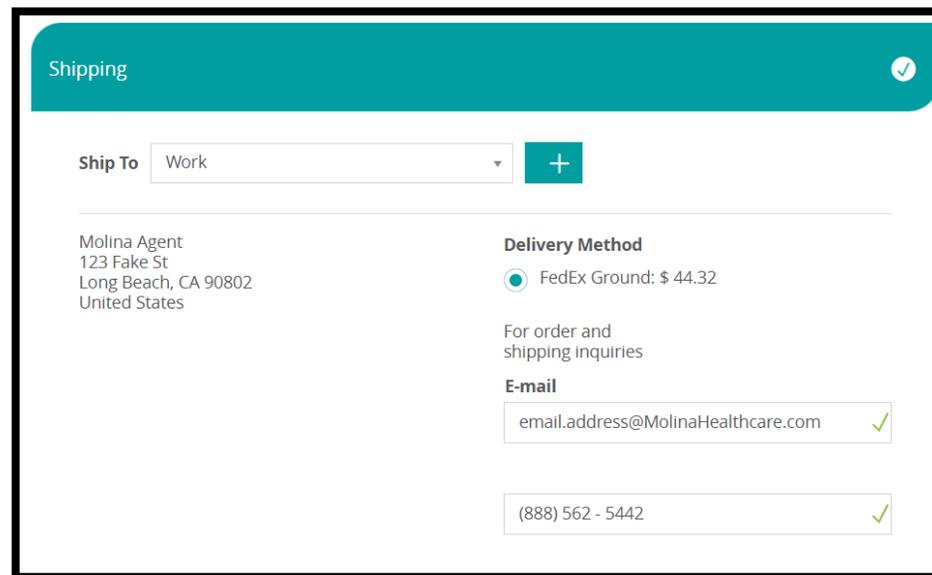
Payment

Shipping – Delivery Method

Select your shipping method (default is FedEx Ground) and enter your email address and phone number.

Shipping costs are calculated based on the delivery address.

Please allow 5-7 business days for processing and shipping.



The screenshot shows a 'Shipping' checkout form with a teal header and a white body. At the top left of the form is the word 'Shipping' and a checkmark icon. Below this is a 'Ship To' dropdown menu with 'Work' selected and a plus sign button. The shipping address is listed as 'Molina Agent, 123 Fake St, Long Beach, CA 90802, United States'. The 'Delivery Method' section shows 'FedEx Ground: \$ 44.32' selected with a radio button. Below this is a note: 'For order and shipping inquiries'. The 'E-mail' section has two input fields: one for the email address 'email.address@MolinaHealthcare.com' and one for the phone number '(888) 562 - 5442', both with green checkmarks indicating they are valid.

Orders for CHP and Molina Medicare materials must be submitted separately.
All orders require approval before processing.



CHECKOUT PROCESS

Shopping Cart

Shipping

Payment

Payment – Internal Agents (Field / BCMs)

Materials are provided at no cost.

Your cost center will be automatically populated based on your role.

If acting on behalf of an external agent, costs will apply.

Click the drop-down arrow in the **Method of Payment** field to select the appropriate payment method.

Payment

Method of Payment:

Cost Center ✓

Cost Center

13000099 - Medicare

13000100 - Medicare

Internal Employees Only	
Cost Center	
Broker Distribution	13000099
Field Sales	13000100

Check the box if the billing address matches the shipping address.

Click "Place Order" to submit, or "Cancel Checkout" to complete the purchase later.

Billing address same as shipping?

Molina Agent
123 Fake St
Long Beach, CA 90802
United States

Cancel Checkout Place Order \$ 339.32

Orders for CHP and Molina Medicare materials must be submitted separately.
All orders require approval before processing.





CHECKOUT PROCESS

Shopping Cart

Shipping

Payment

Payment – External Agents (Brokers)

Materials are provided at no cost if you stay within the specified quantity limit.

If you exceed this limit, a cost will apply.

Click the drop-down arrow in the **Method of Payment** field to select the appropriate payment method.

Check the box if the billing address matches the shipping address.

Click "Place Order" to submit, or
"Cancel Checkout" to complete the purchase later.

Orders for CHP and Molina Medicare materials must be submitted separately.
All orders require approval before processing.





Orders

Accessing previous orders and
ordering materials on behalf of an agent



CONTINUE

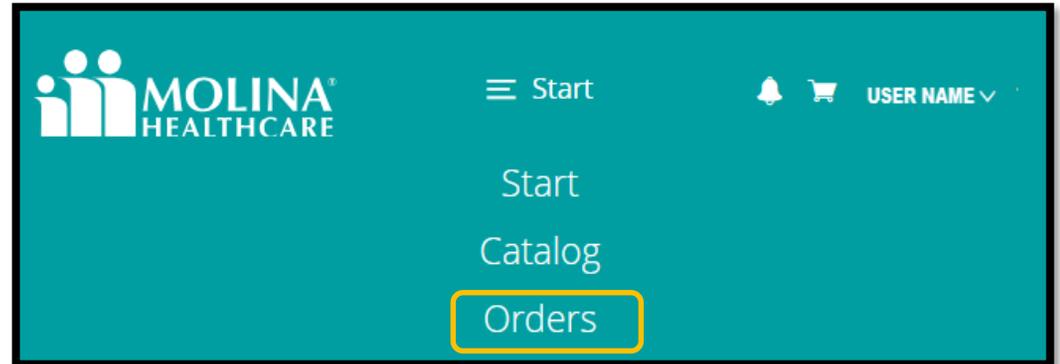


ORDERS

Orders

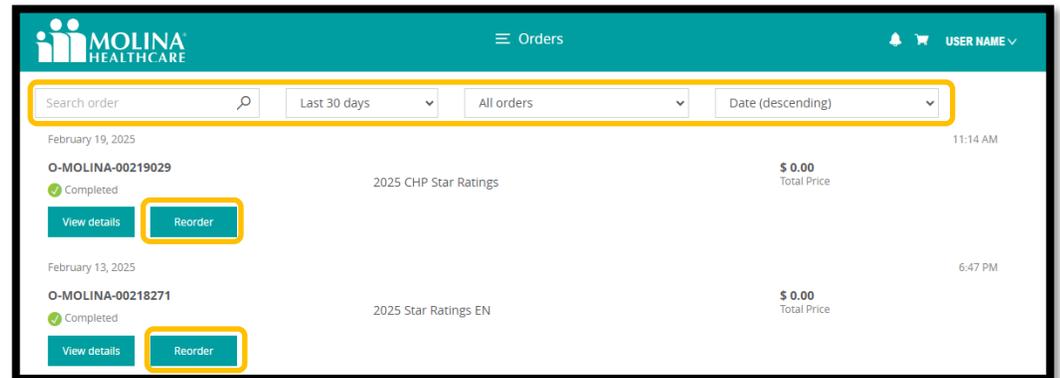
Ordering Materials for Agents

Click "**Orders**" in the Start menu to view your previous orders.



Use the fields to search for orders by entering keywords or filtering by date and order type.

Click "**Reorder**" to quickly reorder items without recreating them.





ORDERS

Orders

Ordering Materials for Agents

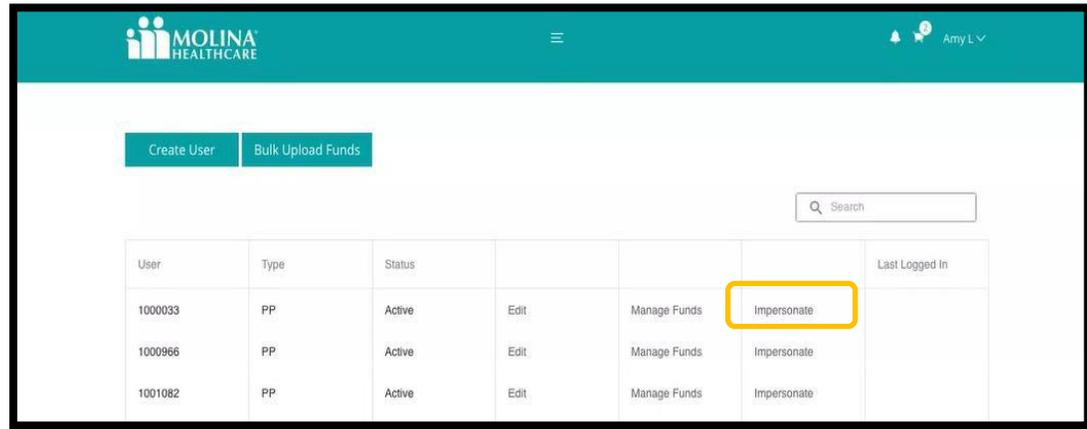
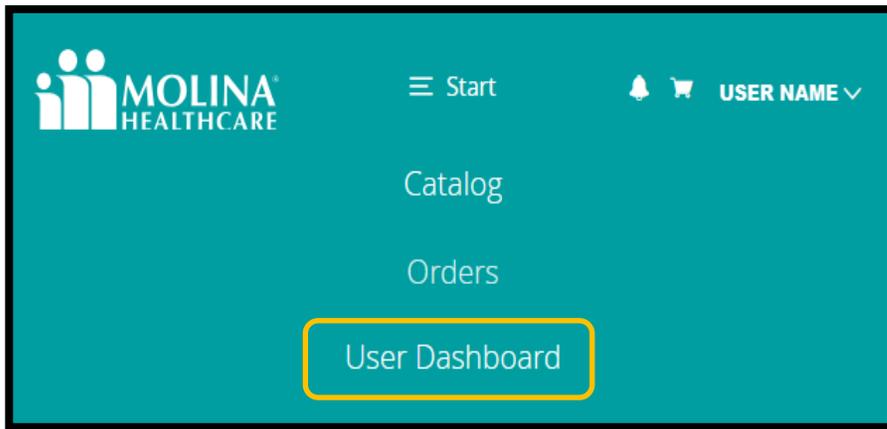
Only Broker Channel Managers, Account Managers, and Field Managers can order materials on behalf of their agents

Search using NPN.

The manager's downline will appear.

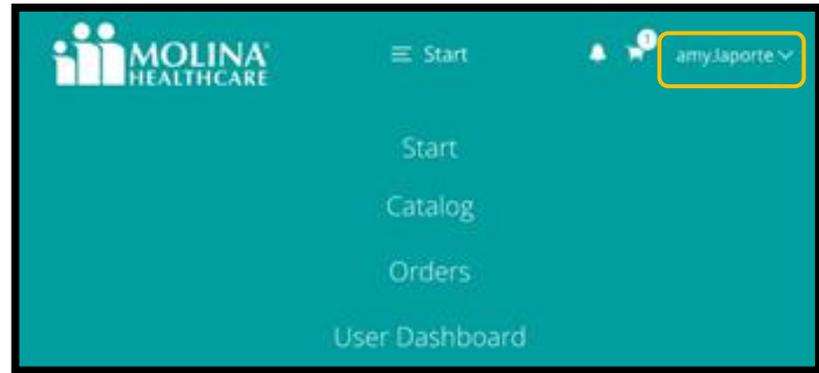
Locate the desired agent and click "Impersonate"

Click, "User Dashboard" from the start menu



The impersonation of the user profile will begin, and you will be automatically redirected to the user's profile.

Impersonating user... Please wait.
This page will automatically redirect.



BCMs, AMs, and Field Managers cannot place orders for agents if there is a fee associated, in accordance with Molina Policy. Agent must enter their own order.





Help Center

Available Resources



CONTINUE



HELP CENTER

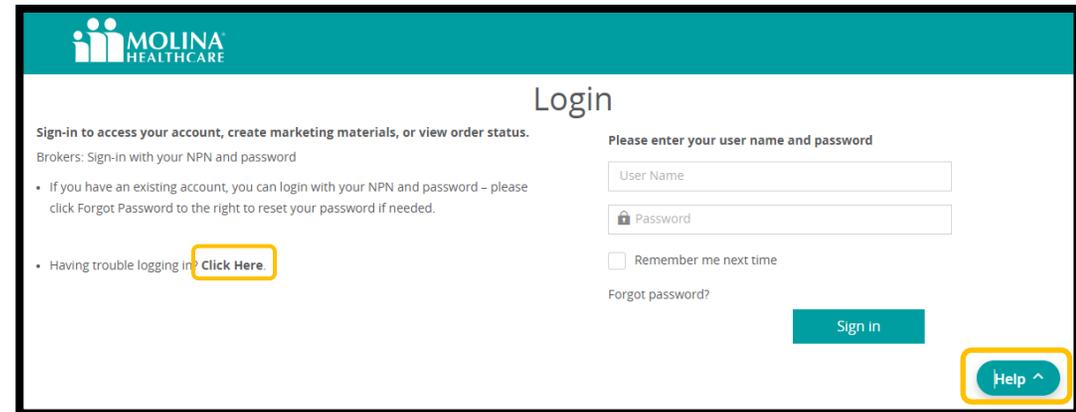
Access Help Center

Help Center Resources

You can access the Help Center in two ways:

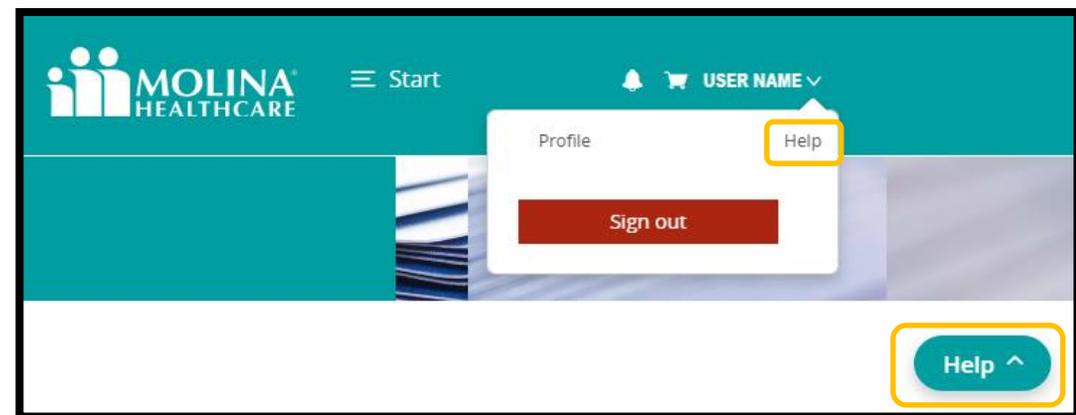
1. Before Logging In:

- Click "[Click Here](#)" next to
- "Having trouble logging in?"
- Alternatively, click the [Help](#) icon located in the bottom left corner.



2. After Logging In:

- Click your username, then select [Help](#)
- Alternatively, click the [Help](#) icon located in the bottom left corner.





HELP CENTER

Access Help Center

Help Center Resources

You can explore resources in the following ways:

Search: Enter a keyword in the search bar to find relevant articles.

Browse Articles & Knowledge base: Review available articles for information.

Submit a Ticket (Question): If you can't find what you're looking for, submit a general question.

Additionally, you can find "**Most Popular Articles**" listed below the Knowledge Base for quick access to frequently sought information.

