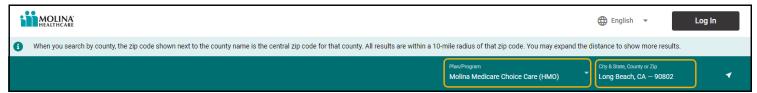


Visit <u>www.molinahealthcare.com</u> and select the appropriate territory market. Once proper market information is loaded select **"Find a Doctor or Pharmacy"**.



Adjust "Plan/Program" to the appropriate plan option and "City & State, County or Zip" to prospect or provider's area. \*To adjust location info click on existing entry, data will be highlighted in blue, begin entering your info and select best match from suggested list\*



When performing a search on the POD the 3 main ways of finding a provider are the following:

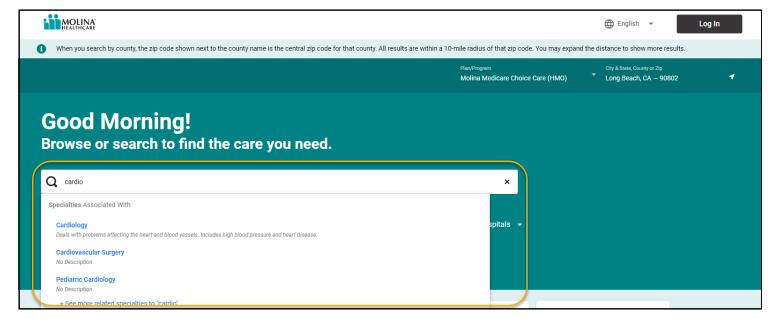
- Search Bar
- Common Searches
- Browse By Category

#### **Search Bar**

The free form search bar allows you to search by Specialty, Name, NPI, or Keyword.

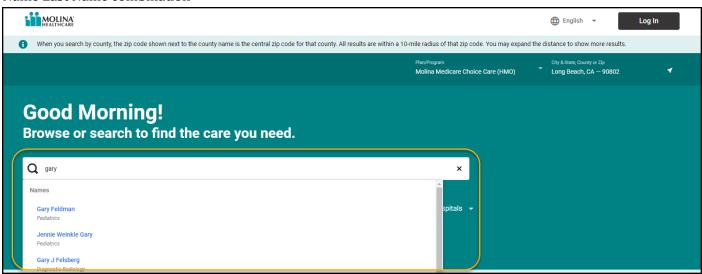
\*Select an item from the Auto Suggest list or if the Enter key is pressed a full-text search will run.\*

Specialty: Enter specialty name to view suggested entries to select from or press Enter to run a full-text search

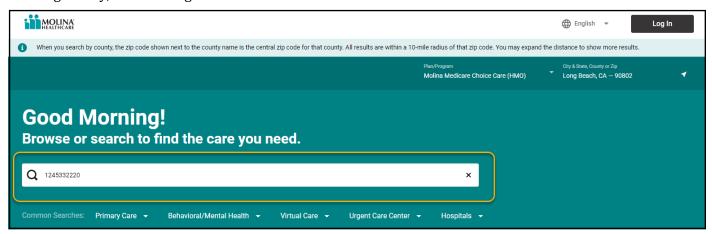




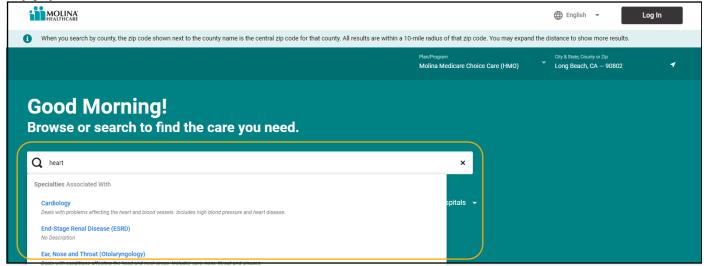
**Name:** Full or partial name search is available. If full name is available you can search by either Last Name, First Name or First Name Last Name combination



NPI: Enter digits only, NPI is 10 digits



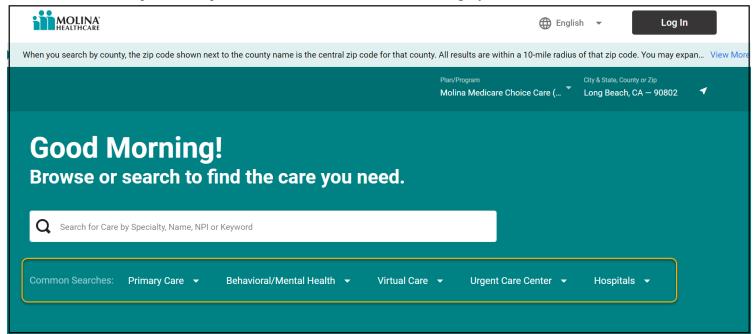
**Keyword:** Keyword can be entered, and matches will display based on relevance. Displayed matches will show associated specialty physicians or facilities.





### **Common Searches**

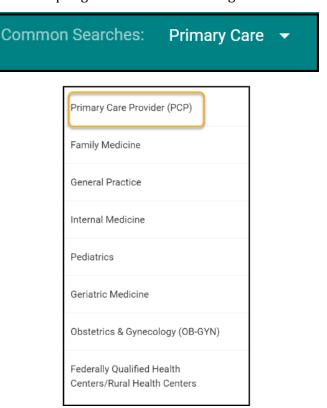
Common Searches will perform a quick search based on selected care category



### **Searching for Primary Care Physician?**

Best Practice: Common Searches>Primary Care> Primary Care Provider (PCP)

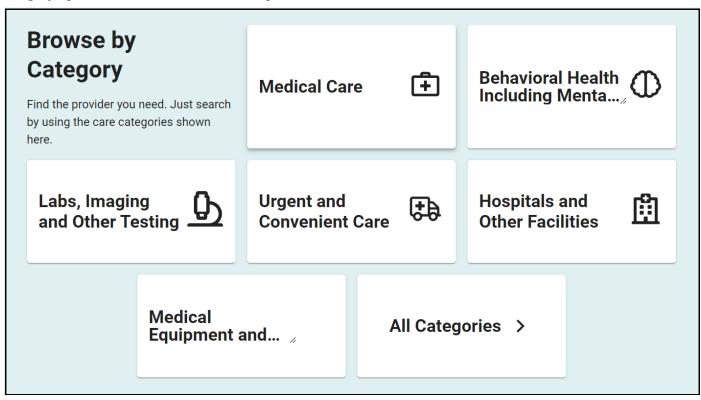
\*This search will default to physicians Accepting New Patients and assignable as Primary Care Provider

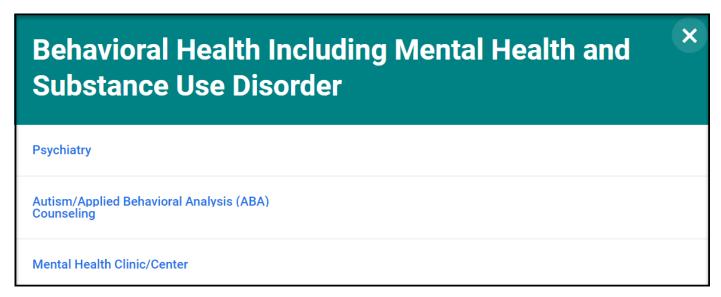




### **Browse By Category**

Each category option offers a list of associated specialties to choose from

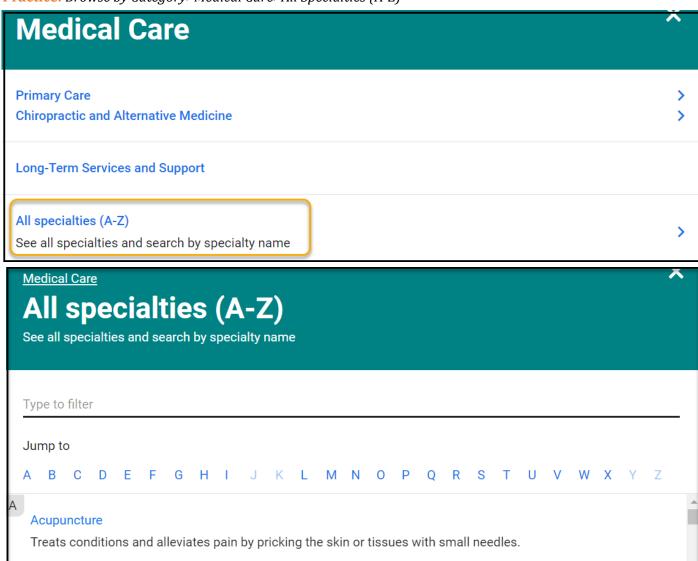






#### **Searching for Specialist?**

Best Practice: Browse by Category>Medical Care>All Specialties (A-Z)



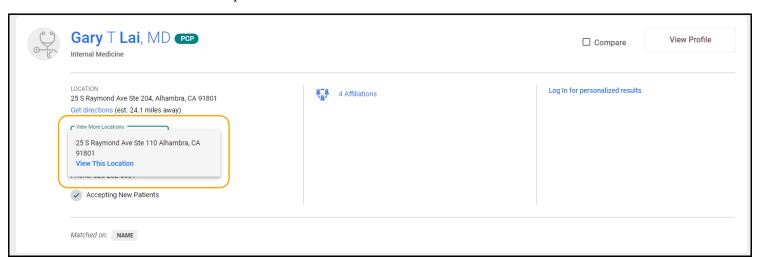
Once the search results are populated you will find the provider detailed information. Please note that the **"PCP"** identifier must be included in the providers profile to be PCP assignable.

"Accepting New Patients" is also required for PCP assignment if the prospect is a new patient to that physician.





If physician practices in multiple locations, you will see the "View More Locations" drop-down option. Select "View This Location" to confirm details for that specific location.



"View Profile" option will open full profile to view additional detailed information. Menu below shows the listed categories within the profile.



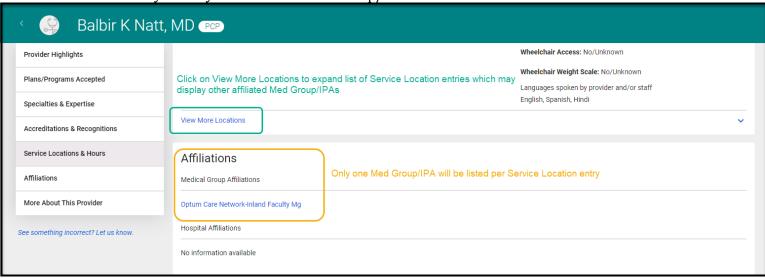


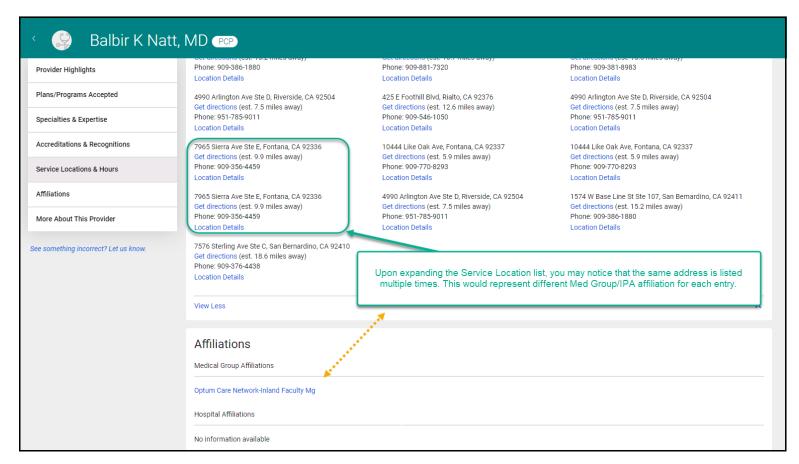
#### **Attention: California Market Representatives**

If the provider is a member of several Medical Group/IPAs at a given service location, that service location will be displayed on the POD for each one of those affiliations. You will now only see one Medical Group/IPA affiliation listed per Service Location entry.

Please make sure that you View More Locations within the provider profile to verify if there is another entry for the same

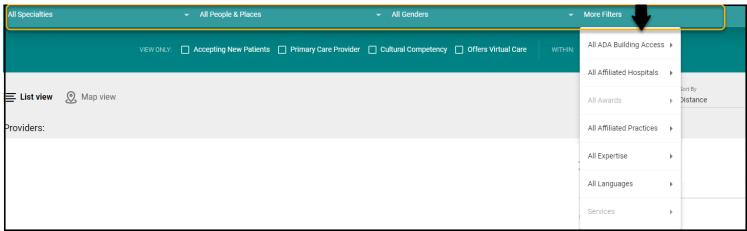
Service Location that may identify a different Medical Group/IPA affiliation.







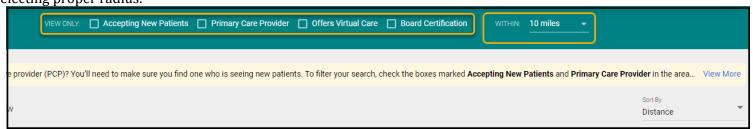
When conducting a general search, you will have several filter options to refine your search results based on specific preferences.



All Specialties	Refine search results by specialty type
All People & Places	People: Individual Physicians
	Places: Health/Medical Centers (FQHC)
All Genders	Male or Female Physicians
More Filters	Select drop down to view additional filters available
	*All Affiliated Practices will display Medical Groups*

View Only options allow you to refine search results with selected identifiers.

Displayed search results will be within 10-mile radius by default, distance can be changed by selecting drop down and selecting proper radius.



At bottom of search results page, you will find options to share results with prospect **Share:** Share results via email, prospect will receive link to same search results page **Download:** PDF document will be generated which you can then Save and Share





### **Searching for Supplemental Vendor Provider?**

You will find supplemental vendor look-up links located at the bottom of the Provider Online Directory main page (under Browse by Category)

