

2023 MEDICARE MEMBER SERVICES PHONE NUMBERS

State	Member Services #; TTY	Days/Hours of Operation
Arizona	(800) 424-4509; TTY: 711	7 days a week, 8:00 a.m. to 8:00 p.m., local time (Hours may vary per Open Enrollment)
California	(800) 665-0898; TTY: 711	7 days a week, 8:00 a.m. to 8:00 p.m., local time (Hours may vary per Open Enrollment)
Florida	(866) 553-9494; TTY: 711	7 days a week, 8:00 a.m. to 8:00 p.m., local time (Hours may vary per Open Enrollment)
Idaho MAPD	(844) 560-9811; TTY: 711	7 days a week, 8:00 a.m. to 8:00 p.m., local time (Hours may vary per Open Enrollment)
Idaho FIDE SNP	(844) 239-4913; TTY: 711	7 days a week, 8:00 a.m. to 8:00 p.m., local time
Illinois	(TBD)	7 days a week, 8:00 a.m. to 8:00 p.m., local time (Hours may vary per Open Enrollment)
Kentucky	(844) 859-6152; TTY: 711	7 days a week, 8:00 a.m. to 8:00 p.m., local time (Hours may vary per Open Enrollment)
Michigan	(800) 665-3072; TTY: 711	SNP: 7 days a week, 8:00 a.m. to 8:00 p.m., local time MAPD: 7 days a week, 8:00 a.m. to 8:00 p.m., local time (Hours may vary per Open Enrollment)
Massachusetts SNP	(888) 794-7268; TTY: 711	7 days a week, 8:00 a.m. to 8:00 p.m., local time (Hours may vary per Open Enrollment)
Massachusetts MAPD	(833) 685-2108; TTY: 711	8:00 a.m. to 8:00 p.m., local time, Monday-Friday, (Hours may vary per Open Enrollment)

Nevada	TBD	7 days a week, 8:00 a.m. to 8:00 p.m., local time (Hours may vary per Open Enrollment)
New Mexico	(866) 440-0127; TTY: 711	7 days a week, 8:00 a.m. to 8:00 p.m., local time (Hours may vary per Open Enrollment)
New York	(833) 671-0440; TTY: 711	7 days a week, 8:00 a.m. to 8:00 p.m., local time (Hours may vary per Open Enrollment)
Ohio	(866) 472-4584; TTY: 711	7 days a week, 8:00 a.m. to 8:00 p.m., local time (Hours may vary per Open Enrollment)
South Carolina	(844) 526-3195; TTY: 711	7 days a week, 8:00 a.m. to 8:00 p.m., local time (Hours may vary per Open Enrollment)
Texas	(866) 440-0012; TTY: 711	7 days a week, 8:00 a.m. to 8:00 p.m., local time (Hours may vary per Open Enrollment)
Utah SNP	(888) 665-1328; TTY: 711 MAPD: (877) 644-0344; TTY: 711	7 days a week, 8:00 a.m. to 8:00 p.m., local time (Hours may vary per Open Enrollment)
Utah MAPD	(877) 644-0344; TTY: 711	7 days a week, 8:00 a.m. to 8:00 p.m., local time (Hours may vary per Open Enrollment)
Virginia	(800) 424-4495; TTY: 711	7 days a week, 8:00 a.m. to 8:00 p.m., local time (Hours may vary per Open Enrollment)
Washington	(800) 665-1029; TTY: 711	7 days a week, 8:00 a.m. to 8:00 p.m., local time (Hours may vary per Open Enrollment)
Wisconsin	(855) 315-5663; TTY: 711	7 days a week, 8:00 a.m. to 8:00 p.m., local time (Hours may vary per Open Enrollment)

2023 MMP MEMBER SERVICES PHONE NUMBERS

State	Member Services #; TTY	Days/Hours of Operation
Illinois	(877) 901-8181; TTY: 711	Monday-Friday, 8 a.m. to 8 p.m., local time
Michigan	(855) 735-5604; TTY: 711	Monday-Friday, 8 a.m. to 8 p.m., ET
South Carolina	(855) 735-5831; TTY: 711	7 days a week, 8 a.m. to 8 p.m., local time
Ohio	(855) 665-4623; TTY: 711	Monday-Friday, 8 a.m. to 8 p.m., local time
Texas	(866) 856-8699; TTY: 711	Monday-Friday, 8 a.m. to 8 p.m., local time